



Hub Happenings



August Holidays

July 3 - August 11 - Dog Days of Summer

August 4 - National Coast Guard Day

August 12 - Tisha B'av

August 19 - World Humanitarian Day

August 26 - Women's Equality Day

**MWRTA's Remarkable Achievements in
FY24: A Step Towards Better Public**

Transportation for MetroWest

By: Jim Nee, MWRTA

The MetroWest Regional Transit Authority (MWRTA) has made significant strides in improving public transportation services in FY24, thanks to the Fare Share Funding and the equity adjustment budget language that brought funding parity with our peer RTAs. These improvements are a testament to our commitment to providing the people of MetroWest with the public transportation they need and deserve.

Key Service Improvements in FY24

Fixed Route System Efficiency:

- **Past:** The MWRTA averaged a 71-minute frequency across its Fixed Route System.
- **Present:** Today, we have achieved an average frequency of 56 minutes, a 21% improvement.
- **Future:** Our goal is to achieve a system-wide average of 45 minutes by FY26.

Extended Service Hours:

- **Past:** MWRTA service ended at approximately 7 PM on all Fixed Routes.
- **Present:** All core service areas now have Fixed Route or MicroTransit service extending to 10 PM or later.
- **Future:** We aim to provide system-wide service until 10 PM or later by the end of FY25.

Sunday Service Implementation:

- **Past:** There was no Fixed Route service on Sundays.
- **Present:** Today, all routes that operate on Saturdays also run on Sundays at the same service level.
- **Future:** We plan to expand weekend access through extended service hours and additional routes by the end of FY25.

Additional Successes: Beyond our primary goals, the MWRTA also saw numerous other successes through grant and pilot-funded initiatives, including MicroTransit, Demand Response, and Seasonal Routes. Our Call Center and Customer Service teams rose to the challenge of meeting these increased needs head-on.

A+ Team Effort

These achievements were not possible without the collective effort of our dedicated team. Each member of the MWRTA played a crucial role in making these improvements a reality:

- **Drivers:** For their commitment to navigating routes and ensuring timely service.
- **Vehicle Maintenance Team:** For keeping our fleet in top condition.
- **Planning and Scheduling Teams:** For their meticulous planning and coordination.
- **Outreach Team:** For informing and educating the community about our new services.
- **Finance/Grants Team:** For securing and managing the necessary funds.

- **Interagency and Government Relations:** For fostering important partnerships.
- **Security Team:** For ensuring the safety of our facilities and services.
- **Intermodal Team:** For maintaining safety and cleanliness for drivers and users of the Framingham Intermodal lot.
- **Facility Maintenance:** For maintaining a modern, first-class facility.
- **Dispatchers, Trainers, and Safety Team:** For overseeing daily operations and ensuring safety.
- **Managers:** For leading departments and projects with dedication.
- **Support Staff:** For providing essential support across the organization.

Looking Ahead

As we move into FY25, we are confident that with the continued dedication and hard work of our team, we will achieve even greater milestones. The progress we have made so far is just the beginning, and together, we will strive to provide the best possible public transportation services for MetroWest.

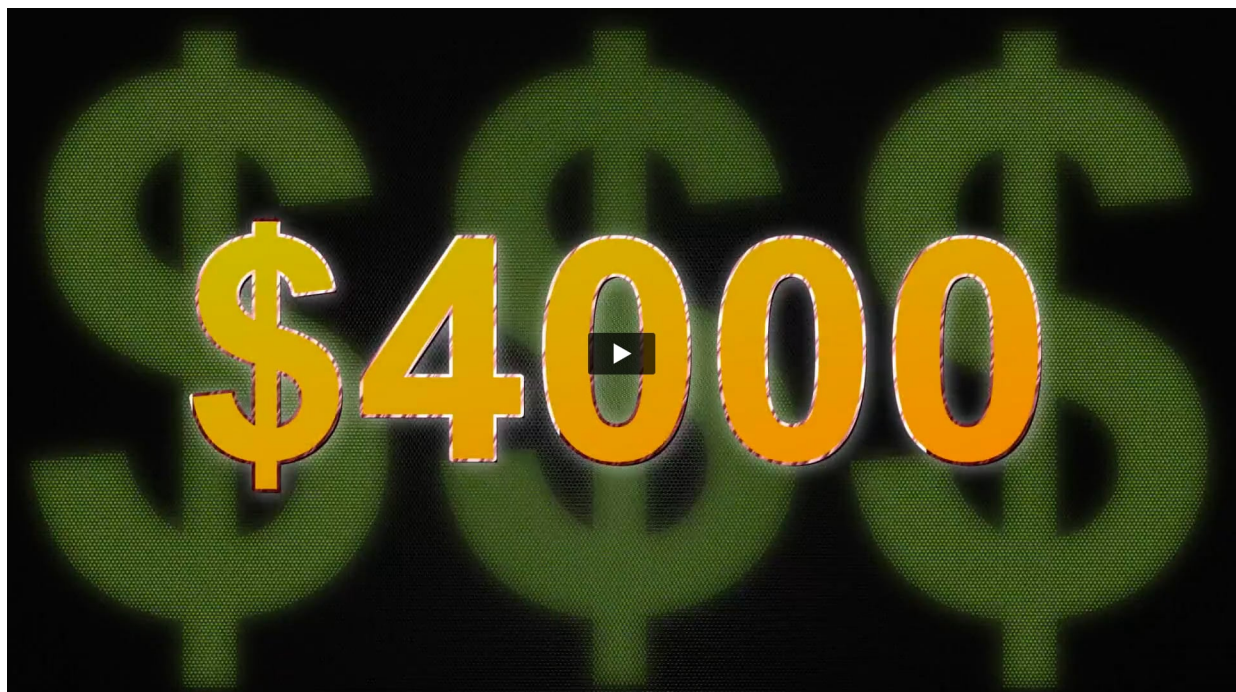
Thank You

To our staff, stakeholders, and community members: Thank you for your support and trust in the MWRTA. We look forward to working together to build a brighter future for public transportation in MetroWest.

Employment Opportunities

[Click Here To See All Employment Opportunities](#)

Click banners below to view individual job listings.



**Demand Response and
Fixed Route Drivers**

Grants Assistant

Call Center Reservationist

Mechanic / Fleet Technician
Part Time

Service Updates

By: Emily Van Dewoestine

The route planning team here has some exciting updates coming in September!

On Tuesday, September 3, 2024 we will launch revised schedules on Routes 1, 2, 3, 6, and 14.

- Routes 1, 2, 3 and 6 will all have timing adjustments made throughout the schedule.
- Routes 2 and 3 will have some route pattern changes, and a couple of new stops added to the schedules.
- Routes 2, 6, and 14 will all have new service additions to the route - including new weekend Route 14 service!

The MassBay Riverside and Campus Shuttles will resume services for the Fall semester.

The GO1, GO2, and GO3 Summer Pilot Routes will end service on Friday, August 31 - make sure to try them out before they are gone!

Full service announcements will be available in the coming weeks - please keep an eye out!

-Total CC Wellesley monthly ridership: 2,401

Maintenance

By: Bruce Willens, MWRTA

Hi All,

Maintenance is still battling all the heat related issues! Between A/C and other issues, we have been crazy in the shop. Hopefully the weather will break in August for a little reprieve.

The new 16 passenger's are built, we are just waiting for CNG conversion. Gillig's in January, and March or April for new Trolley - stay tuned!

Be safe!

Bruce

Travel Training & Outreach

By: Manuela Evans

The MetroWest Regional Transit Authority (MWRTA) Travel Training Program is dedicated to ensuring that all members of our communities have access to reliable transportation. In July, our travel training program collaborated successfully with the Greater Boston Community Church. We connected with community members and provided valuable resources and training. Looking ahead to August, we are excited to expand our outreach with several scheduled collaborations.

Our team will work closely with the Framingham Housing Authority, Milford Library, Callahan Center, and Remote Area Medical at Keefe Tech. By continuing to work together with local organizations, we aim to break down barriers and create an inclusive environment where everyone can thrive. Together, we are making strides toward a more accessible future for all residents in the MetroWest region. Here is a picture of the Greater Boston Community Church.

To contact travel training services, please email manuela@mwrt.com



Framingham Intermodal

By: David Scott, MWRTA

Hi from the Banana Lot! Everything down here lately has been nice and quiet. We could use some rain here to turn things green again!

We are currently in the process of completing necessary upgrades to the elevators at the Framingham MBTA to comply with State Inspection, and continuing to maintain to keep them clean and accessible for all.

Enjoy the rest of the summer, it's flying by!

Blandin Updates

By: Tyler Terrasi and Cam Sullivan, MWRTA

On Tuesday, July 10, and Wednesday, July 11, Tyler Terrasi (Government Affairs Officer) and Cam Sullivan (Procurement Specialist) attended a summit for award recipients of the United States Department of Transportation (USDOT) Strengthening Mobility and Revolutionizing Transit (SMART) grant program. In the Spring of 2023, the MWRTA received an award through the USDOT SMART program to explore the possible installation of battery energy storage technology at the Blandin Hub, through the Blandin Energy and Sustainable Storage Technology (BESST) Project. Attending the conference alongside Cam and Tyler was Erik Belmont of Gannet Fleming, an architect and engineering (A&E) firm, assisting with the MWRTA's BESST Project.

The USDOT SMART summit provided attendees from across the country with the opportunity to network with fellow grant recipients in order to gain valuable information and insights related to the completion of their projects. Tyler, Cam, and Erik engaged in a group discussion with representatives from transit agencies conducting projects exploring the integration of vehicle to grid (V2G) and smart grid technology. Presentations emphasized the importance of incorporating aspects related to safety, equity, and accessibility in project planning and development.

At the conclusion of the summit, Tyler and Cam were also introduced to Lindsey Teel, USDOT's Advisor for Policy and Program Implementation. As someone who is visually impaired, Ms. Teel regularly relies upon public transportation and understands the importance of ensuring public transportation services and infrastructure remain welcoming and barrier-free for all users.

Welcome to the SMART Grants Summit

Center
e, MA
2024



U.S. Department of Transportation



On the Routes

By: Zach Jones, MWRTA

Sometimes people ask me what a route planner does so I tell them: a lot of clicking on Google Maps. Of course, that's not the only duty, but it's a crucial exploration tool. One of my favorite facets of using Google Maps is that when I click on a town name, it will show a picture that represents the town, except since the pictures are user-submitted, there's some real variance.

For municipalities in MWRTA the most common picture is exactly that: the common. Natick, Hopkinton, and Marlborough all display their common. These are all sensible and bus accessible. Framingham similarly shows a picture of downtown Concord St. and Wellesley's picture is their town hall, also very MWRTA-friendly sites. Ashland shows their State Park, which is not directly on Route 5 but close enough for a reasonable day hike. These all make sense, good job Google.

Other towns though, I'm not sure what's going on with Google. Wayland and Holliston just show pictures of resident's houses, exterior and interior respectively. Southborough's photo is just a section of the Mass Pike, to which I say: Hey Google! Give Southborough some more credit! People don't just want to pass through, they want to visit (and can, using Route 7.)

But Most Unique has to be Sudbury. Clicking Sudbury reveals three turkeys crossing a road. Unfortunately, they will have to continue to commute that way, because turkeys are not eligible to use the Sudbury Catch Connect that began on July 1st (but you are, human reader!)

from UMass Boston with a Bachelor's
Degree in Communications. Way to go
Manuela!



Puzzle Corner

By: Kathy Cibelli, MWRTA

Please enjoy this puzzle provided by Kathy of the MWRTA Call Center! Answers to this puzzle are below.

LOGIC PROBLEM

FAR-OUT MATH

On the planet Jiometry, math is the primary focus. This fact is hardly surprising, as all of the inhabitants of the world look like geometric figures! Totall, a student at Surkel Middle School, has four different hour-long classes each afternoon (one right after the other, starting at 1 p.m.), each led by a different teacher (one is Meinus) with a different shape. From the clues below, can you determine each instructor's form, subject, and class time?

1. The sphere teaches right before Pluss, who is scheduled right before probability.
2. Summ's class meets sometime before calculus, which is sometime before the cylinder's session.
3. Totall attends the pyramid's class sometime before algebra.
4. The four classes are trigonometry, Dessimul's, the cube's, and the one at 3 p.m.
5. Dessimul doesn't teach at 4 p.m.

Solution is on the next page.

If you care to use the chart below in solving this Problem, you do so by entering all information obtained from the clues using, perhaps, an X to indicate a definite "no" and a dot to show a definite "yes." Remember: Once you enter a definite "yes" (dot), place a "no" (X) in all the rest of the boxes in each row and column that contains the dot.

	cube	cyl.	pyr.	sph.	alg.	cal.	prob.	trig.	1	2	3	4
Dessimul												
Meinus												
Pluss												
Summ												
1 p.m.												
2 p.m.												
3 p.m.												
4 p.m.												
algebra												
calculus												
probability												
trigonometry												

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Puzzle Answer Key

LOGIC PROBLEM SOLUTION

The 1 p.m. class isn't probability (clue 1), calculus (clue 2), or algebra (clue 3), so it is trigonometry. By clue 5, Dessimul doesn't teach at 4 p.m. Dessimul, then, teaches at 2 p.m. and the cube teaches at 4 p.m. (clue 4). By clue 2, Summ teaches at 1 p.m., calculus is at 2 p.m., and the cylinder teaches at 3 p.m. The sphere teaches at 2 p.m., Pluss teaches at 3 p.m., and probability is at 4 p.m. (clue 1). By elimination, Summ is the py-ramid, Pluss teaches algebra, and Meinus is the cube. In summary:

Dessimul, sphere, calculus, 2 p.m.

Meinus, cube, probability, 4 p.m.

Pluss, cylinder, algebra, 3 p.m.

Summ, pyramid, trigonometry, 1 p.m.

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