

# MWRTA Central Hub

15 Blandin Ave.

Framingham, MA 01702

## Contact Info

**Phone:** (508) 935 - 2222

**Email:** info@mwrta.com

**Web:** www.mwrta.com

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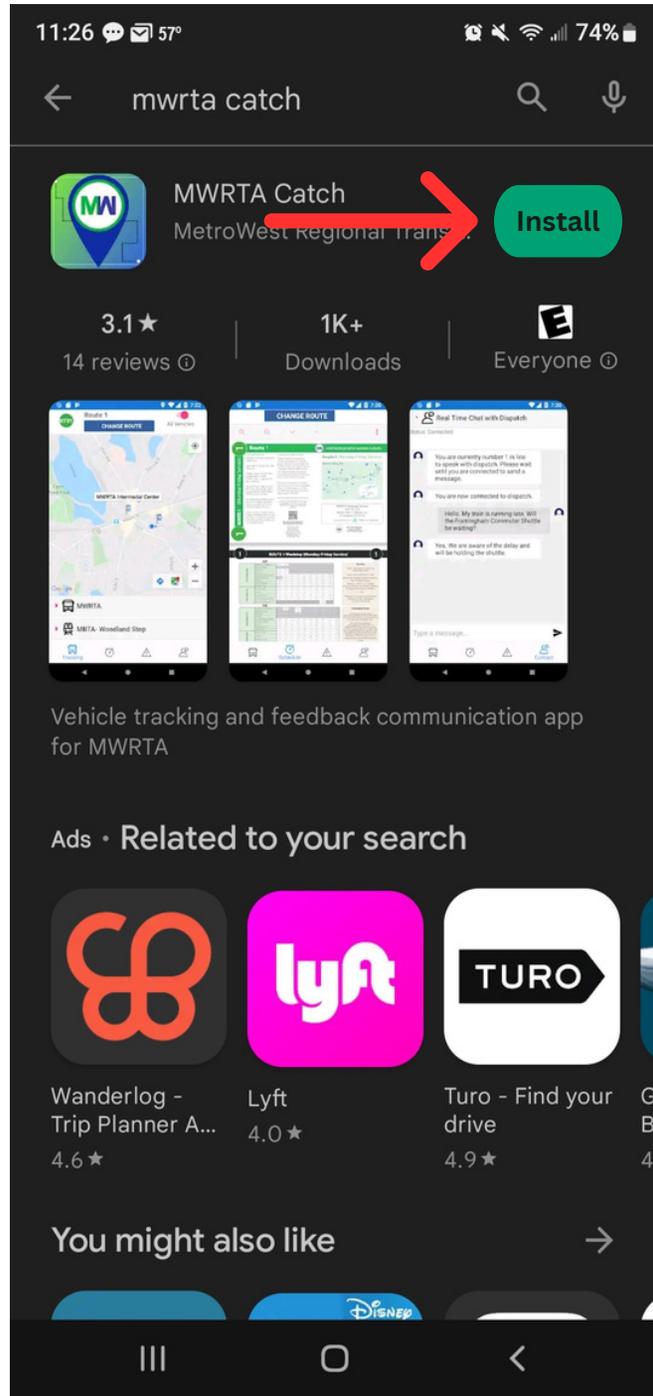
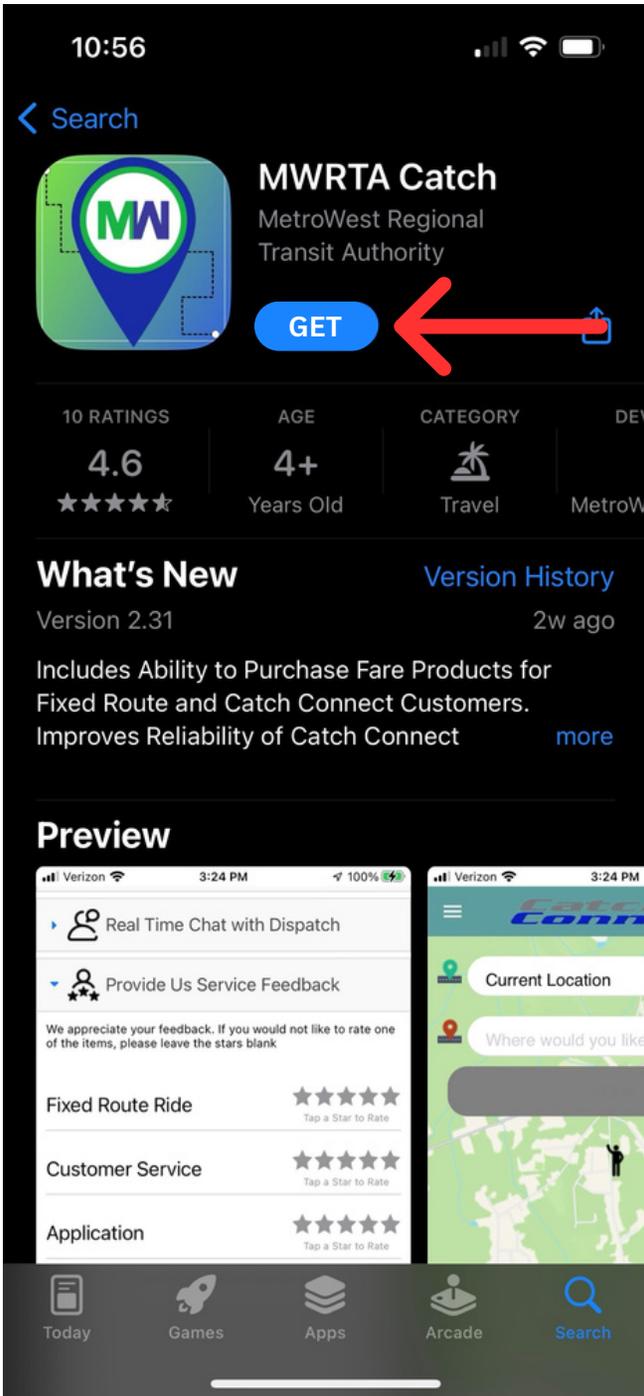
**Download the MWRTA  
Catch App!**



# How to Load Funds Onto a CatchCard using the MWRTA Catch App



# Step 1: Download the MWRTA Catch App from the App Store or Google Play store.



9:33



MWRTA Catch

Fleet Tracking and Wayfinding for MWRTA

## Log Into Your Account

LOGIN

[Forgot Your Password?](#)

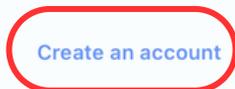
Remember Me



[Don't have an account?](#)

[Create an account](#)

**Step 2:** Open the app and select "Create an account".

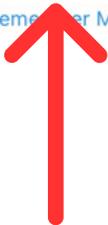


11:12

5G

## Create an Account

Remember Me



[Already have an account?](#)

[Login](#)

**Step 3:** Enter your email address and create a password. Then tap "SIGNUP".

9:34

5G%

My Profile

Name and Phone Number Required for CatchConnect

First Name:

Last Name:

Address 1

Address 2

City

Zip

Cell

MWRTA Ride ID

Update

Real Time Chat with Dispatch

Provide Us Service Feedback



Tracking



Schedule



Fares



Connect



Contact

**Step 4:** Go to the "Contact" tab at the bottom of the screen and enter your contact information. You **MUST** have First Name, Last Name, and Cell Number filled out to be able to load funds onto your CatchCard.



09:40

Fare Information



In Order to Purchase Products Through the App,  
Please Register a Credit Card.



Add Card



Please choose your service from the options below to see  
fare options and purchase fares.

Fixed Route

CatchConnect

Dial-A-Ride

31 Day Pass Available- Best Value!!

In Order to Purchase Products Through the App,  
Please Register a Catch Card.



Add Catch Card

Monthly Pass

Buy Monthly Pass

Stored Value

Current Bal- \$0.00

Add Stored Value

**Step 5:** Go to the "Fares" tab at the bottom of the screen and tap "Add Card" to add a credit or debit card to your account.



Tracking



Schedule



Fares



Connect



Contact

11:50

Fare Information



Thank you for registering a card. You may remove the card if you wish by clicking below.



Remove Card

Please choose your service from the options below to see fare options and purchase fares.

Fixed Route

CatchConnect

Dial-A-Ride

31 Day Pass Available- Best Value!!

In Order to Purchase Products Through the App, Please Register a Catch Card.



Add Catch Card

Monthly Pass

Buy Monthly Pass

Stored Value

Current Bal- \$0.00

Add Stored Value



**Step 6:** Tap "Add CatchCard" to register your CatchCard.



Tracking



Schedule



Fares



Connect



Contact

Thank you for registering a card. You may remove the card if you wish by clicking below.



Remove Card

Please choose your service from the options below to see fare options and purchase fares.

Fixed Route

CatchConnect

Dial-A-Ride

31 Day Pass Available- Best Value!!

Thank you for registering a card.  
If you need to remove the card or have lost it,  
please contact Customer Service.



Card No:01274

Monthly Pass

Purchase 31 Day Pass  
for \$20.00

Buy Monthly Pass

Stored Value

Current Bal- \$0.00

Add Stored Value

**Step 7:** You can now tap "Buy Monthly Pass" or "Add Stored Value" in order to add value to your CatchCard.



If you would like to add value to your CatchCard using cash, you must come to the Blandin Hub at 15 Blandin Ave., Framingham, MA 01702.

9:07

Fare Information

5G%

Thank you for registering a card. You may remove the card if you wish by clicking below.



Remove Card

Please choose your service from the options below to see fare options and purchase fares.

Fixed Route

CatchConnect

Dial-A-Ride

31 Day Pass Available- Best Value!!

Thank you for registering a card. If you need to remove the card or have lost it, please contact Customer Service.



Card No:00206

Monthly Pass

Active Pass Expires on  
05/29/2023

Turn On Auto Renew

Stored Value

Current Bal- \$8.00

Add Stored Value

Your monthly pass will default to **NOT** auto-renew. In order to have your monthly pass auto-renew every 31 days, tap the "Turn On Auto Renew" button.





**On the Bus:** Tap your CatchCard on the validator and wait for the light to turn green to indicate your card has been accepted. If the light turns red, your card has insufficient funds.



If you would like to pay with cash, deposit the exact fare amount into the cash box on the bus.

<b>MWRTA Fixed Route Fares</b>	<b>Cash Rate</b>	<b>CatchCard</b>	<b>Monthly Pass</b>
Adults	\$1.50	\$1.25	\$20.00
Students under the age of 18, or with current school ID	\$1.00	N/A	N/A
Children under the age of six when accompanied by an adult	Free	N/A	N/A
Active duty service men and women in uniform	Free	N/A	N/A
Senior (65 years or older), with valid photo ID indicating date of birth or MWRTA/MBTA Senior Pass	\$0.75	\$0.70	\$10.00
Individuals with disabilities with valid MWRTA Transportation Access Pass, MBTA Transportation Access Pass, or a Medicare Card	\$0.75	\$0.70	\$10.00
Individuals with Commission for the Blind Card	Free	N/A	N/A