



MetroWest Regional Transit Authority

MetroWest Call Center

15 Blandin Ave, Framingham, MA 01702

Ph. (508) 820 4650 ▪ Fax (508) 935 2940 ▪ www.mwrta.com

To: Persons applying for MWRTA Dial A Ride service

Depending on the community, Dial A Ride service can be available to individuals who are age 65 or over, and or, a disabled individual who is under the age of 65, and are a resident of Ashland, Hopkinton, Marlborough, Milford, Sherborn, Southborough, Sudbury or Wayland.

Please follow the below instructions for the Dial A Ride application process in your community.

Ashland: Service offered: Age 65 or over and disabled under the age of 65.

Apply through the MW Call Center by calling 508-820-4650.

Seniors, 65 and over, can also apply through the Ashland Council on Aging by calling: 508-881-0140.

Hopkinton: Service offered: Age 65 or over and disabled under the age of 65.

Apply through the Hopkinton Council on Aging by calling: 508-497-9730.

Marlborough: Service offered: Age 65 or over.

Apply through the Marlborough Council on Aging by calling 508-485-6492.

Note: Please contact the MW Call Center at 508-820-4650, for information on applying for ADA service provided to individuals with a qualifying disability.

Milford: Service offered: Age 65 or over and disabled under the age of 65.

Apply through MW Call Center by calling 508-820-4650.

Sherborn: Service offered: Age 65 or over. Apply through the Sherborn Council on Aging by calling (508) 651- 7858.

Under the age of 65 with a disability apply through the MW Call Center by calling (508) 820-4650.

Southborough: Service offered: Age 65 or over and disabled under the age of 65.

Apply through MW Call Center by calling 508-820-4650.

Sudbury: Service offered: Age 60 or over and disabled under the age of 60.

Seniors apply through the Sudbury Council on Aging by calling: 978-443-3055.

Wayland: Service offered: Age 65 or over and disabled under the age of 65.

Apply through the MW Call Center by calling 508-820-4650.

Seniors can also apply through the Wayland Council on Aging by calling: 508-358-2990.

Once your application has been received and reviewed, and if approved, it will be entered into our system. You will then receive an approval letter along with The Dial A Ride Policies and Procedures.

****Any application with missing information or documents, cannot be processed, and will be returned to the applicant for completion.**

METROWEST REGIONAL TRANSIT AUTHORITY CALL CENTER

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Dial~A~Ride
Age Verification Form (65 and older)

*For Residents of the towns of Ashland, Hopkinton, Marlborough,
Milford, Sherborn, Southborough, Sudbury, and Wayland*

Please Provide the Following Information:

First Name: _____

Last Name: _____

Date of Birth: _____

Street Address: _____

Apt. Number: _____

City/Town: _____

State/Zip Code: _____

Phone #: () _____

Emergency Contact: _____ Relationship: _____

Phone # () _____

Secondary Contact (optional): _____ Relationship: _____

Phone # () _____

Please check off any Mobility Aids:

- ☐ ☐ Manual Wheelchair
- ☐ ☐ Electric Wheelchair
- ☐ ☐ Powered Scooter
- ☐ ☐ Cane
- ☐ ☐ Walker
- ☐ ☐ Other: _____

Can you independently, safely and effectively travel to and from your destination?

- ☐ ☐ Yes
- ☐ ☐ No (please explain): _____

Please check if you are a Veteran { }, or an immediate family member of a Veteran { }.

Customer Signature: _____

APPLICATION WILL NOT BE ACCEPTED WITHOUT DOCUMENTATION
THAT VALIDATES PROOF OF AGE