



MetroWest Call Center

15 Blandin Ave, Framingham, MA 01702

Ph. (508) 820 4650 ▪ Fax (508) 935 2940 ▪ www.mwrta.com

To: Persons applying for MWRTA Dial A Ride service

Depending on the community, Dial A Ride service can be available to individuals who are age 65 or over, and or, a disabled individual who is under the age of 65, and are a **resident** of Ashland, Hopkinton, Marlborough, Southborough, Sudbury or Wayland.

Please follow the below instructions for the Dial A Ride application process in your community.

Ashland: Service offered: Age 65 or over and disabled under the age of 65.

Apply through the MW Call Center by calling 508-820-4650.

Seniors, 65 and over, can also apply through the Ashland Council on Aging by calling: 508-881-0140.

Hopkinton: Service offered: Age 65 or over and disabled under the age of 65.

Apply through the Hopkinton Council on Aging by calling: 508-497-9730.

Marlborough: Service offered: Age 65 or over.

Apply through the Marlborough Council on Aging by calling 508-485-6492.

Note: Please contact the MW Call Center at 508-820-4650, for information on applying for ADA service provided to individuals with a qualifying disability.

Southborough: Service offered: Age 65 or over and disabled under the age of 65.

Apply through MW Call Center by calling 508-820-4650.

Sudbury: Service offered: Age 60 or over and disabled under the age of 60.

Apply through MW Call Center by calling 508-820-4650.

Seniors can also apply through the Sudbury Council on Aging by calling: 978-443-3055

Wayland: Service offered: Age 65 or over and disabled under the age of 65.

Apply through the MW Call Center by calling 508-820-4650.

Seniors can also apply through the Wayland Council on Aging by calling: 508-358-2990.

Once your application has been received and reviewed, and if approved, it will be entered into our system. You will then receive an approval letter along with The Dial A Ride Policies and Procedures.

*****Any application with missing information or documents, cannot be processed, and will be returned to the applicant for completion.**